

Privacy Notice – Caroline Jennings – Barrister

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Please read the following information carefully. This privacy notice contains information about what data I collect and store about you and why. It also tells you who I share this information with, the security mechanisms I have put in place to protect your data and how to contact me if you have a complaint.

I, Caroline Jennings, collect, use and am responsible for personal information about you or your client. When I do this, I am the Data Controller of this information for the purposes of the General Data Protection Regulation and other applicable data protection laws.

Information collected by me

When instructed, I collect the following personal information that you provide to me:

- Information that you provide via an email address, post and any other method;
- Name and Job Title;
- Contact Information including home address, telephone number, date of birth and email address;
- A record of any correspondence;
- Information about your instruction which may include personal data
- Some Sensitive personal information when required as part of your instruction

Information collected from other sources

I may collect the following information from other sources:

- Contact Details, Name, Home Address, Telephone number, Date of Birth and email address;
- Details of your instructions;
- Information provided by a solicitor relating to the instruction;
- Any evidence obtained throughout your instruction, which could contain personal opinions, political beliefs, medical history, and other special categories of data;
- Some Sensitive personal information when required as part of your instruction

Freedom to withhold personal data

Individuals are free to withhold personal data. However if clients withhold personal data, this may affect my ability to provide legal services for those clients.

Individuals may obtain more information as to the impact of withholding personal data in their particular circumstances by contacting me.

How I use your personal information

I use your personal information for the following purposes:

- To provide a legal service to you or your client;
- Act on behalf of the client;
- Investigate on behalf of the client;
- Other incidental activities, such as acting as a mediator, teaching law or professional skills, participating in industry events for the sharing of knowledge or discussion of relevant legal developments, the provision of legal or skills training, acting as an expert witness in foreign proceedings, or participating (in the capacity of a self-employed barrister) in other (for example public, political or charitable) bodies and institutions;
- Social activities related to Caroline Jennings' professional activity – for example participating in or organising social events for barristers and other professionals;
- Carrying out invoicing and fee collection activities;
- Marketing Caroline Jennings' practice and skills to clients and potential clients, including by publishing details of past cases on the internet, or submitting details of past cases to legal directories;
- Applying for appointments such as to panels of counsel maintained by third parties, or for accreditation as (for example) Queen's Counsel;
- Maintaining records of Caroline Jennings' practice and fee receipts for the purposes of business planning and submission to third parties such as accountants, financial advisors and providers of professional indemnity insurance; and
- Responding in the event of complaints.

I am regulated by the Bar Standards Board, and bound to comply with the BSB Handbook. I may therefore also process personal data for the purposes of complying with her obligations laid down by the BSB Handbook or otherwise by the Bar Standards Board or other authorities exercising powers conferred by law.

Legal reasons I collect and use your personal information

I process personal data as is necessary for the pursuit of my legitimate interests (as detailed above). I also rely on your instructions as a contract to act on your behalf for the legal basis for processing your information.

Who will I share your personal information with?

I will share information with No 5 Chambers who act as a Data Processor.

I may share your name, address, date of birth and case information. This data sharing enables me to carry out contractual and legal obligations in order to provide a service to you, or your client, and conduct administrative support.

I will share personal information with law enforcement agencies if required by applicable law. I will not share your personal information with any other third parties without your consent.

Right to object

Individuals whose personal data is processed by me in pursuit of her legitimate interests have the right under Article 21(1) of the GDPR to object to that processing.

Individuals whose personal data is processed by me for direct marketing purposes have the right under Article 21(2) to insist that that processing immediately stops.

In order to exercise those rights, individuals may contact me in the manner described above.

How long will I store your personal data?

I hold data securely and in line with any regulatory obligations. Throughout the process of your instruction personal and sensitive data is taken and is required to ensure that all of our information is correct, so I can handle your instruction in a timely and lawful manner. Any documentation, requests, evidence and associated notes or telephone recordings will be stored electronically to which access is restricted on a need to know basis. No.5 Chambers and Clerks within No. 5 Chambers will need access to your personal and sensitive information in order to conduct our contractual obligations.

This information will be kept for a maximum of seven years and subsequently deleted after this time - in order to comply with accounting rules and in order that information remains available in the event of civil claims brought during normal limitation periods.

Your Rights

Under the General Data Protection Regulation, you have a number of important rights that you can exercise free of charge. In summary, these rights are:

- Transparency over how I use your personal data and fair processing of your information;
- Access to your personal information and other supplementary information;
- Require me correct any mistakes or complete missing information I hold on you;
- Require me to erase your personal information in certain circumstances;
- Receive a copy of the personal information you have provided to me or have this information be sent to a third party, this will be provided to you or the third party in a structured, commonly used and machine-readable format;
- Object at any time to processing of your personal information for direct marketing;
- Object in certain other situations to the continued processing of your personal information;
- Restrict my processing of your personal information in certain circumstances;
- Request not to be subject to automated decision making which produce legal effects that concern you or affect you in a significantly similar way.

If you want more information about your rights under the GDPR please see the Guidance from the Information Commissioners Office on [Individual's rights under the GDPR](#).

If you want to exercise any of these rights, please:

- Email, call or write to me: Caroline Jennings at cje@no5.com

- Provide information so that I can identify you, for example; a copy of your Passport, Driver's License, Utility Bill etc. I may need to contact you to request further information to verify your identity;
- Let me have proof of your identity and address;
- State the right or rights that you wish to exercise.

I will respond to you within one month from when I receive your request.

How to make a complaint?

I hope that you are happy with the service I provide and that I can resolve any issues or complaints that arise. Please get in touch if you have any concerns.

The General Data Protection Regulation also gives you the right to lodge a complaint with a supervisory authority, in particular in the European Union (or European Economic Area) state where you work, normally live or where the alleged infringement of data protection laws occurred. The UK supervisory authority is the Information Commissioner's Office who can be contacted at <https://ico.org.uk/concerns/>.

Security

I take information security seriously and want to ensure you and your client are aware of what procedures and processes I have in place to support this. My IT is provided by No5 chambers who have undergone a risk assessment and mitigation process to help safeguard any of your data held on my IT systems. I have Third Party agreements in place which clearly defines how any data I provide to them is processed in accordance with this policy. I conduct reviews of policies and data on an annual basis to ensure that no data is kept for longer than is necessary and the relevant retention periods are adhered to. I complete regular training on the GDPR and Information Security.

Future Processing

I do not intend to process your personal information for any reason other than stated within this privacy notice. If this changes, I will inform you by your preferred method of contact which we will have obtained from the outset.

Changes to this privacy notice

This privacy notice was published in January 2021. Privacy practices may change this policy from time to time. When I do, I will inform you by your preferred method of contact.

Contact me

If you have any questions about this privacy notice, or the information I hold about you, please contact me directly and we will happily discuss this with you.

The best way to reach me is by email on cje@no5.com.

Alternative formats

If it would be helpful to have this notice provided in another format (for example: in another language, audio, braille) please contact me.